

## TRANSPORT TO AND FROM HOSPITAL

Each patient should be able to get to and from the hospital in a reasonable time and in reasonable comfort without detriment to his or her medical condition. The majority of patients coming to the hospital for an appointment do not need professional help to do this; they are able to transport themselves. Sometimes it may be difficult or inconvenient because of transport issues (they need to catch more than one bus) but it is achievable. But for some patients, travelling to hospital by public transport is impossible because of their medical condition. For these patients, there is a non-emergency transport service that offers the patient the ability to get to and from hospital with trained medical personnel who can assist them throughout their journey. Non-emergency patient transport will only be arranged where it is judged that the patient's health would suffer through the use of public or private transport. If you feel you need Patient Transport but are unsure if you are eligible, please speak to your doctor. If you think you are eligible, please contact the booking service as soon as you have received your appointment letter, no later than 8 days before your appointment on 01355 244 460. Lines are open 9.00am - 4.30pm, Monday to Friday. Please have your letter or card handy when you call. Please remember that you will be asked questions to determine your eligibility for transport each time you call. For more information about getting to hospital go to the hospital transport webpage

<http://www.nhslanarkshire.org.uk/Hospitals/Documents/Ambulance-Transport.pdf>

**Lanarkshire Cancer Care Trust** is a charity which provides volunteer drivers to take patients for treatment who would otherwise have difficulty in attending hospital. They are based at 48 Caledonian Road, Wishaw ML2 8AR.

Contact Details: Name: Morag Moodie , telephone:01698 355137  
Email:lcctcancerdrivers@hotmail.co.uk

Hours of Service: Opening Times: Monday to Friday 9am - 5pm

They cover Airdrie, Bellshill, Clydesdale, Coatbridge, Cumbernauld & Kilsyth,

East Kilbride, Hamilton/Blantyre, Motherwell, Rutherglen/Cambuslang and

Wishaw .

**Voluntary Action North Lanarkshire (VANL)** provide the Volunteer Drivers Service which allows any individual or organisation to book a volunteer driver through VANL to carry out a particular journey, usually to take a person / persons from one place to another at a particular time.